

## San Francisco Raw Feeders Membership Form

### Basic Member Information

Full Name: \_\_\_\_\_

Other Names Associated With Your Account (business, spouse/partner, family member, housemate, pet-sitter/walker, employee, etc.) - names used when ordering, volunteering or picking up orders:

\_\_\_\_\_

Email address (PayPal): \_\_\_\_\_

Email address (Yahoo Group): \_\_\_\_\_

Yahoo ID: \_\_\_\_\_

Street Address, City and Zip Code:

\_\_\_\_\_

\_\_\_\_\_

Phone Numbers: \_\_\_\_\_

### Membership Level:

- |                                                                                                                    |                                                                                                                     |
|--------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------|
| <input type="checkbox"/> Standard Individual (\$80/yr.)                                                            | <input type="checkbox"/> Sustainer Level (\$200/yr.)                                                                |
| <input type="checkbox"/> Senior/SSI/Student/Rescue Discount (\$60/yr.)                                             | <input type="checkbox"/> Monthly Membership Fee Option (\$120/yr. paid in 12, \$10/mo. payments) <i>ONLINE ONLY</i> |
| <input type="checkbox"/> Household Level (\$100/yr.) Please list the other name(s) on the household account above. | <input type="checkbox"/> Non-Volunteering Individual (\$250/yr.)                                                    |

\_\_\_\_\_

Member fee paid in person, by check.      Date Fee Paid: \_\_\_\_\_

Referred by, if applicable: \_\_\_\_\_

How did you find SFRAW? \_\_\_\_\_

Animal's Name(s)/Descriptions:

\_\_\_\_\_

\_\_\_\_\_

This information will be added to our Yahoo Groups site and is available to current SFRAW members and moderators only!

## San Francisco Raw Feeders Disclaimers, Terms and Privacy

**Legal Disclaimer:** Rara Avis | SFRAW (San Francisco Raw Feeders) recommends that you consult your veterinary professional before starting your pet on a commercially prepared, home-prepared cooked or raw diet, especially if you have a special needs companion animal. Some of our products are USDA/USDC inspected products with safe handling instructions on the cases. The use of these products outside these guidelines established by federal and state standards is the sole and separate responsibility of the member. Rara Avis | SFRAW (San Francisco Raw Feeders) accepts no liability or responsibility for these uses.

You agree to all of the participation (ordering, volunteering and pick-up) requirements and guidelines listed on our website(s) and in Yahoo Groups messages. You understand that placing and retrieving your order(s) within these stated requirements and guidelines is your responsibility. All members must place advance orders through the sfraw.com website during the open order period(s). All members must pick-up their order(s) at the specified pick-up location(s), on the pick-up date(s), and during specific pick-up hours listed. **If you fail to retrieve your order at this specific time/date/location, you agree to forfeit your order in full without reimbursement or a refund.** Any shortages, weights changes, and/or discrepancies are to be noted on your individual invoice and must be declared before you leave the pick-up site. We do not backorder products. In addition, it is your responsibility to review your order and products before you leave the pick-up site for accuracy, to ensure correct notations for refunds and/or all +/- 12% weight changes are marked on your invoice, and that your invoice sheet(s) are left at the pick-up site with the appropriate check-out person.

All activities associated with the group, including pick-ups and ordering, are done at your own risk. You agree to defend, indemnify and hold harmless Rara Avis | SFRAW (San Francisco Raw Feeders) and its respective members, service providers, and suppliers from and against all claims and expenses, including attorneys' fees, arising out of your use of any product or service.

**All sales are final.** All perishable (fresh or frozen) food products are non-returnable. The buyer assumes all risks associated with the use of these goods, whether used alone or in combination with other products. It is expressly understood that we are not responsible and will not be held liable for damages and/or injury caused by the use of any of these products, and that our liability ceases with prudent delivery of these products to our pick-up location.

**Terms of Use:** Rara Avis | SFRAW (San Francisco Raw Feeders) is not responsible for any website malfunction that deprives a member of any goods or services. The Rara Avis | SFRAW (San Francisco Raw Feeders) website contains links to other websites and resources. Rara Avis | SFRAW (San Francisco Raw Feeders) is not responsible for the availability of these external sites nor does it endorse, or is it responsible for, the aesthetics, appeal, suitability to taste or subjective quality of informational content, products or other materials made available on or through such external sites. Under no circumstances shall Rara Avis | SFRAW (San Francisco Raw Feeders) or any of the providers be held responsible or liable, directly or indirectly, for any loss or damage caused or alleged to have been caused to you in connection with the use of or reliance on any content, goods or services available on such external site. You should direct any concerns to such external site's administrator or webmaster.

The Rara Avis | SFRAW (San Francisco Raw Feeders) website, email list, and group are intended to be a source of information and supplies for people who have chosen to feed fresh foods to their companion animals. The website and discussion list may provide information on nutrition and other pet issues that are not evaluated by the FDA, AAFCO, are the sole opinion of the author, and are not official statements of Rara Avis | SFRAW (San Francisco Raw Feeders).

Information provided by the Rara Avis | SFRAW (San Francisco Raw Feeders) website, email list and group members are to be used for educational purposes and to help you make your own decisions regarding your animals' health. We hope that you will find the information helpful. In compliance with FDA regulations: These statements have not been evaluated the FDA. Products sold through this website are not intended to diagnose, treat, mitigate, cure or prevent any disease.

As a condition of your use of sfraw.com and any linked pages including the Yahoo Groups site, you warrant and represent that you will not use the website for any commercial purposes or for any purpose that is unlawful or prohibited by these terms. Furthermore, you specifically agree not to use this website to solicit the members on this website for any commercial and/or fund raising purpose. In addition, you agree not to use the website in any manner that could damage, disable, overburden, or impair the website or interfere with another person's use and enjoyment of the website. Sending commercial email information and/or solicitations, sending commercial information and/or solicitations is strictly prohibited, and a violation of the terms and conditions of the use of this website. Such violation may result in civil and/or criminal penalties against the sender and those assisting the sender.

**Privacy Statement:** Protecting your privacy is important to Rara Avis | SFRAW (San Francisco Raw Feeders) and we keep your personal information confidential. Rara Avis | SFRAW (San Francisco Raw Feeders), as an online resource, transacts with its members electronically. When you sign up for any Rara Avis | SFRAW (San Francisco Raw Feeders) service or product, you consent to receive electronically from Rara Avis | SFRAW (San Francisco Raw Feeders) notices, agreements, disclosures, reports, documents, communications, or other records. You agree that Rara Avis | SFRAW (San Francisco Raw Feeders) can send you electronic notices in either or both of the following ways: (1) to the Yahoo Groups site, or (2) to the email address(es) that you provided to Rara Avis | SFRAW (San Francisco Raw Feeders). The delivery of any notice from Rara Avis | SFRAW (San Francisco Raw Feeders) is effective when sent, regardless of whether you read the communication when you receive it or whether you actually receive the delivery. Your only method of withdrawing consent to receive notices electronically is to terminate your membership or to have your membership terminated by Rara Avis | SFRAW (San Francisco Raw Feeders).

We collect and store your personal information you provide in a database for our use only. We make every effort to preserve your privacy; however, we may need to disclose personal information when required by law wherein we have a good-faith belief that such action is required to comply with a current judicial proceeding, criminal investigation, court order, or legal process served on Rara Avis | SFRAW (San Francisco Raw Feeders). We also reserve the right to disclose your information to a site host to expedite distribution of your order. We may also share your personal information if we believe it is necessary in order to investigate, prevent, or take action regarding illegal activities, suspected fraud, situations involving potential threats to the physical safety of any person, violations of Rara Avis | SFRAW (San Francisco Raw Feeders)'s assurances, or as otherwise required by law.

Signed \_\_\_\_\_ Date \_\_\_\_\_

Print Name \_\_\_\_\_

Mail signed form to Rara Avis | SFRAW, 250 Napoleon Street, UNIT G, San Francisco, CA 94124  
or FAX to 866-332-2698

**San Francisco Raw Feeders Release of Liability and Site Rules**

**Release of Liability:** I agree to defend, indemnify and hold harmless Rara Avis | SFRAW (San Francisco Raw Feeders) and its respective members, service providers, and suppliers from and against all claims and expenses, including attorneys' fees, arising out of my use of any product or service.

I understand and agree that my work and/or presence on any site, including but not limited to any business, residence, cold storage facility, supplier, or processor, and the site where I pick up my order, are at my risk and my risk alone. Animals and young children must be accompanied by an adult and kept under control at all times.

**Site Rules:** Each pick-up location has site-specific rules. These rules are posted on our website. You promise to follow all site-specific rules and regulations as posted.

Signed \_\_\_\_\_ Date \_\_\_\_\_

Print Name \_\_\_\_\_

Mail signed form to Rara Avis | SFRAW, 250 Napoleon Street, UNIT G, San Francisco, CA 94124  
or FAX to 866-332-2698

**San Francisco Raw Feeders Member Code of Conduct Form**

**Code of Conduct:** All SFRAW (San Francisco Raw Feeders) members must agree to and follow the below member requirements:

- 1) **VOLUNTEER:** If you would like to place an order with SFRAW, you must volunteer at least once per calendar year. Existing active members must complete their volunteer work by the end of Sept. New members must complete their volunteer job first before placing an order with the group - no exceptions\*.
  
- 2) **PICK-UP:** All members must place advance orders through the sfraw.com website during the open order period(s). All members must pick-up their order(s) at the specified pick-up location(s), on the pick-up date(s), and during specific pick-up hours listed. If you fail to retrieve your order at this specific time/date/location, you agree to forfeit your order in full without reimbursement or a refund.
  
- 3) **STAY CURRENT:** Pay any money requests sent to you via PayPal or outstanding balance notices within 60 days. Keep current with notices and announcements made through the Yahoo Groups list; we do not contact people individually as a rule. Nearly all communication is made through the Yahoo Groups site, so make sure you are reading these messages regularly.

**Non-Compliance and Membership Suspension/Cancellation:** If a member has ordered, but not yet volunteered by the end of Sept., their membership will be suspended without notice or additional reminders. All order(s) placed by such non-compliant members will be cancelled/refunded until a volunteer job has been actually completed. After completing a volunteer job in full, these members can start placing orders again. Members that fail to pick-up their order(s) at the specified pick-up location(s), on the pick-up date(s), and during specific pick-up hours listed more than once per year or once per every four (4) orders placed will have their membership suspended indefinitely/cancelled. Members that do not pay outstanding balances within 60 days will have their membership suspended until the balance is paid in full.

***\* Licensed CA veterinarians that promote raw feeding and "Non-Volunteer" Level Members are exempt from fulfilling the annual volunteer requirement.***

Signed \_\_\_\_\_ Date \_\_\_\_\_

Print Name \_\_\_\_\_

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